



## SUPRA FITNESS AND SPORTS REGISTRATION POLICY

### **FULL-TIME ACADEMY REGISTRATION**

All Registration fees have GST included.

#### **Accepted payment methods:**

- Cheque - Cheques payable to Supra Soccer Academy
- INTERAC e-Transfer - [payments@supraacademy.ca](mailto:payments@supraacademy.ca)
- Mastercard or Visa (via TeamSnap) \*

**Teamsnap charges a processing fee when payment is made through Teamsnap. This processing fee does not involve Supra Academy.**

**Training fees:** The annual training registration fee is required for enrolling in the Full-Time Academy. Training fee is non-refundable (see our refund policy) other than what is considered under the circumstances listed in our Refund Policy.

**Regular training fee:** Training fee varies depending on programming and player's age. Fees will be communicated prior to registration.

**Trial fee:** Limited to 5 sessions (Full-Time Academy) - \$36.75 (GST included) per session.

**Payment frequency:** Fees for the entire annual term (Fall, Winter, Spring & Summer) are due upon registration in order to receive registration discounts. Installment payments must be made by the due dates\*. Payment plans can be arranged for special circumstances, please consult the academy administrator ([admin@supraacademy.ca](mailto:admin@supraacademy.ca)) for details. Please note that if a member withdraws before the program term ends, the remainder of the annual term's fees are not refundable.

\*If installment payments are not made by the due date, the player may be withheld from competition (games, tournaments, travel).

#### **Sibling discounts:**

- **First Player** - Pays full membership fees
- **Siblings** - See applicable registration form for discounts



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Sibling discounts vary and apply to the following Supra programming: full-time academy, skills centre and camps. The sibling discount is not applicable to games, tournaments, small group sessions and 1-to1 sessions.

Only one discount per family can be applied on fees per term, and may not be combined with any other discounts or offers at any time.

Please email [admin@supraacademy.ca](mailto:admin@supraacademy.ca) for discount code(s).

**Terms of programs cancellation/ withdrawal:** One month's notice is required to withdraw. If a member withdraws before the program session ends, the remainder of the current term's fees is non-refundable (please see our Refund Policy).

**Inclement weather:** No refunds will be issued if a session is cancelled due to unforeseen circumstances such as inclement weather, power outages, air quality, etc. No make-up session will be offered.

**Refund policy:** Refunds will be considered for medical conditions supported by acceptable documentation from a healthcare practitioner. Medical documentation may be subject to review by Supra's Physiotherapist or Physician. Refunds will be subject to a 15% administration fee, plus any TeamSnap processing fee (if payment was made by credit card), plus fees for any sessions transpired.

**Full-Time Academy member expectations:** The program is highly structured and participants are required to adhere to the program Code of Conduct both on and off field. Participants who do not adhere to the Code of Conduct will be required to withdraw from the program. 80% of the prorated fee will be refunded.