



## SUPRA FITNESS AND SPORTS REGISTRATION POLICY

### SKILL CENTRE REGISTRATION

All Registration fees have GST included.

#### **Accepted payment methods:**

- Cheque - Cheques payable to Supra Soccer Academy
- INTERAC e-Transfer - [payments@supraacademy.ca](mailto:payments@supraacademy.ca)
- TeamSnap - Mastercard or Visa \*

**Teamsnap charges a processing fee when payment is made through Teamsnap. This processing fee does not involve Supra Academy.**

**Skill Centre fees:** The full Skill Centre registration fee is required, upon registration, for enrolling in the Skill Centre. Skill Centre fee is non-refundable (see our refund policy) other than what is considered under the circumstances listed in our Refund Policy.

**Skill Centre Multi-Class Discount:** Receive a 15% off of multi-class discount on the 2nd enrollment class fee (discount will apply on the second class' fee)

#### **Skills Centre Discounts:**

- Sibling discount \$25/player per session
- Group discount (group of 4+) - \$30/player per session
- 2nd subsequent session for \$30/player per session

Sibling discounts apply to all Supra programming (full-time academy, skills centre and camps). The sibling discount is not applicable to games, tournaments, small group sessions and 1-to1 sessions.

Only one discount per family can be applied on fee per term, and may not be combined with any other discounts or offers at any time.

Please email [admin@supraacademy.ca](mailto:admin@supraacademy.ca) for discount code.

**Skills Centre make-up sessions:** Classes will run pending registration. If Supra Soccer Academy deems cancellation is necessary, Supra Soccer Academy will notify parents (and students if possible), and a make-up session will be attempted. Make-up sessions may not necessarily take place in the same location. If a make-up session is not possible or feasible for



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member(s), fees will be credited for a future class. Make-ups may only be used in the term for which the session was missed, and will not be carried forward to a future term/date.

**Member cancellations:** If a member cancels before the first session, 80% of the class fee will be refunded. If a member cancels after the 1st or 2nd session, 80% of the prorated balance will be credited into their account. Members on a payment plan (if applicable) are still responsible for the full fees should they withdraw after the class begins. Registration fees are non-refundable (please see Refund Policy).

**Inclement weather:** No refunds will be issued if a class is cancelled due to unforeseen circumstances such as inclement weather, power outages, etc. A make-up session will be offered where possible.

**Refund policy:** Refunds will be considered for medical conditions supported by documentation from a healthcare practitioner. Refunds will be subject to a 15% administration fee, plus any TeamSnap processing fee (if payment was made by credit card), plus fees for any sessions transpired.

**Skills Centre expectations:** The program is highly structured and participants are required to adhere to the program Code of Conduct both on and off field. Participants who do not adhere to the Code of Conduct will be required to withdraw from the program. 80% of the prorated fee will be refunded.